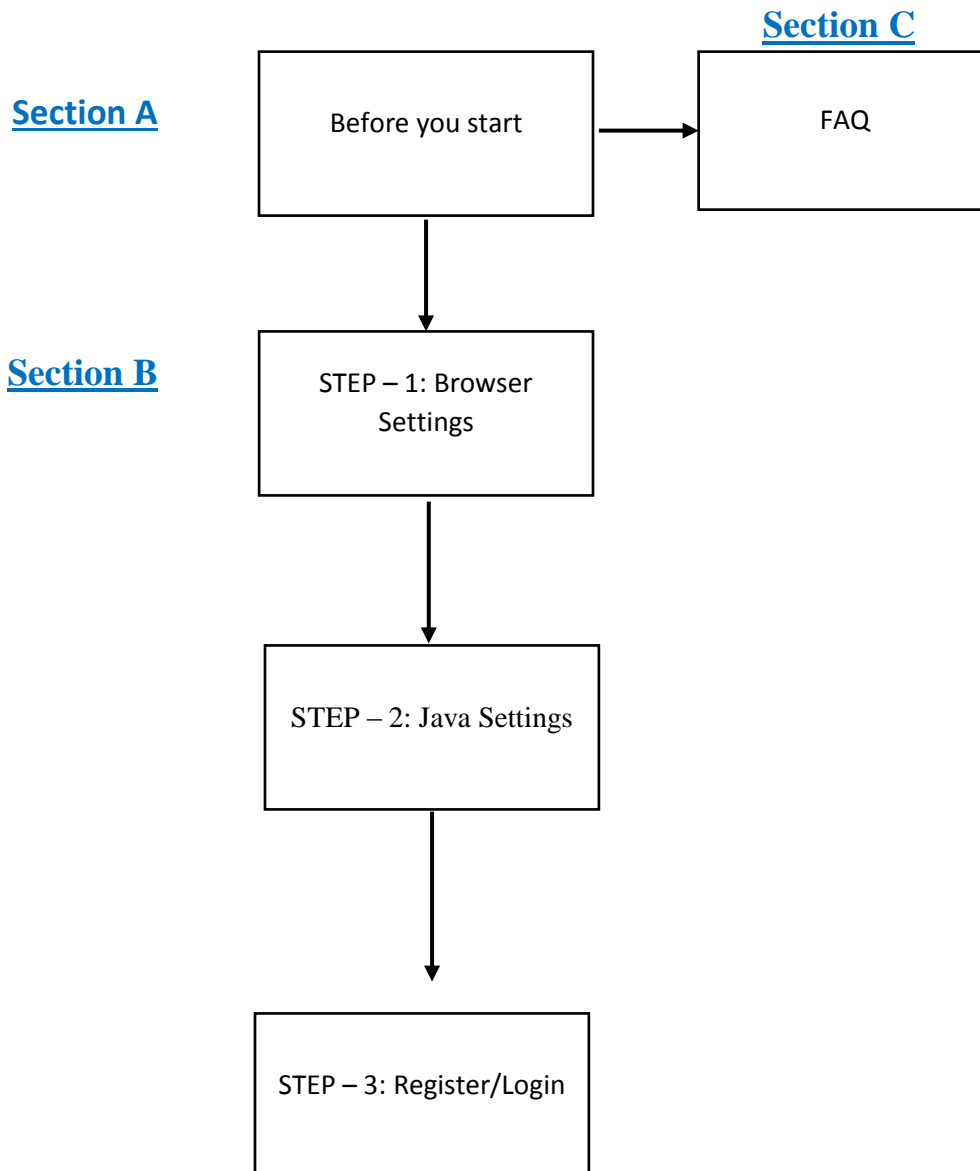








Preferred System Setup Guidelines

Document Organization:



Before you start:

<p>1</p>	<p>You should use a PC/Laptop having Windows 7 or Windows 8 or Windows 10 (32 bit or 64 bit)</p> <p><i>How to check Windows Version?See FAQ (A)</i></p>	
<p>2</p>	<p>You should use the following browsers:</p> <ul style="list-style-type: none"> ▪ Internet Explorer (IE) 9 and above ▪ Mozilla Firefox Version 44 and above (with IE Tab Add-on) ▪ Google Chrome Version 48 and above (with IE Tab Extension) <p>Before attaching any document during bid submission, please follow the steps in IE:</p> <ul style="list-style-type: none"> ▪ Tools -> Internet Options -> Security -> Custom Level -> Miscellaneous ▪ Enable 'Include Local Directory Path' when uploading files to a server' <p>Please Note: (Microsoft Edge/Safari/Internet Explorer 8 or below etc. are not fully compatible with the system)</p> <p><i>How to check IE Version?See FAQ (B)</i></p>	
<p>3</p>	<p>You must have a 32 Bit or 64 Bit System</p> <p><i>How to check if system is 32/64 Bit?See FAQ (C)</i></p>	
<p>4</p>	<p>Preferred Java version to be installed: 1.8.0_77 and above (32 bit or 64 bit) – please keep only one version of Java in the system</p> <p><i>Don't have JAVA installed?See FAQ (D)</i></p>	

<p>5</p>	<p>You must have valid DSC (Digital Signature Certificate) of CLASS III- SHA 2- 2048 BIT (Signing and Encryption component separately)</p> <p>The e-Token drivers must be installed properly with Root Certificates of Class 3 - SHA2 - 2048 BIT (Signing and Encryption)</p> <p><i>How to buy DSC?See FAQ (E)</i></p>	
<p>6</p>	<p>Regional & Language Settings: Set the Regional & Language format in Control Panel to ENGLISH (UNITED STATES)</p>	
<p>7</p>	<p>You must have valid credentials (User ID and Password) to access the system</p> <p><i>Not yet registered?See FAQ (F)</i></p> <p><i>Don't have password?See FAQ (G)</i></p>	

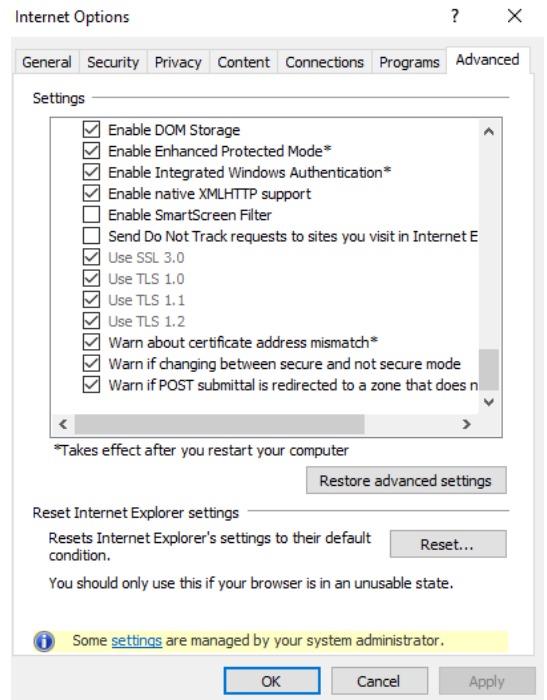
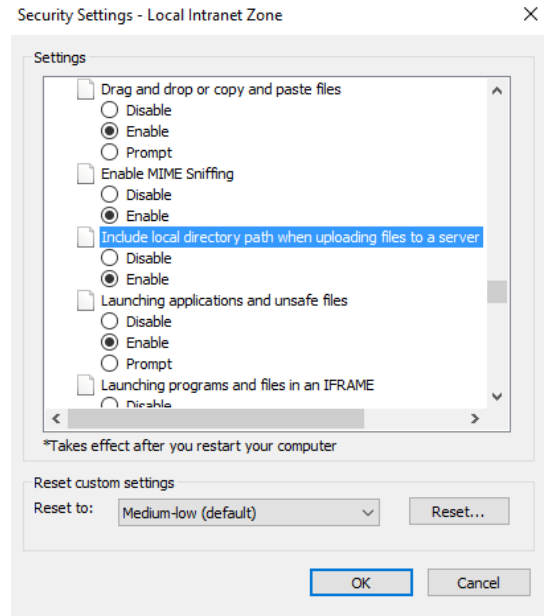
STEP – 1: Browser Settings

Please configure the Internet Explorer as shown below:

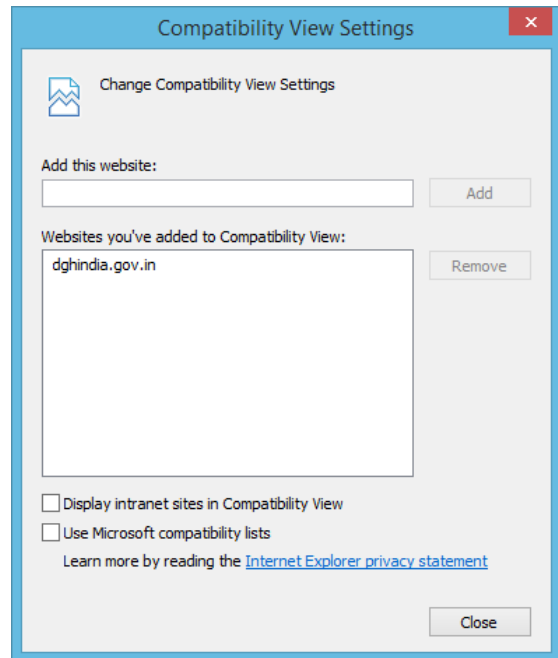
Open Internet Explorer and do the following Settings:

- a. Internet Explorer -> Tools -> Internet Options -> Security -> Custom Level -> Press 'I' on your keyboard twice -> Enable 'Include Local Directory path when uploading files to a server' -> OK

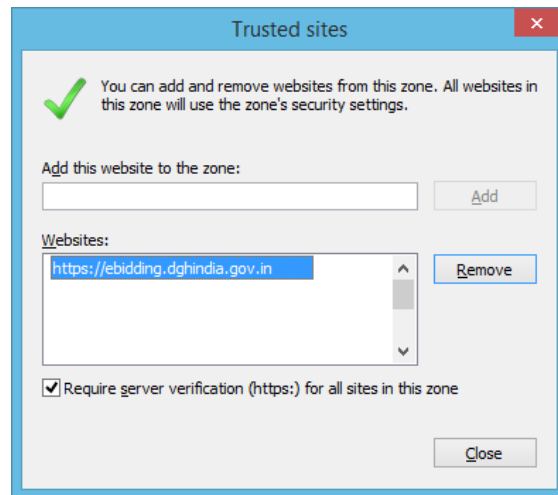
- b. Internet Explorer -> Tools -> Internet Options -> Advanced -> Drag to bottom -> Enable Use TLS 1.2, Use TLS 1.0 and Use TLS 1.1 -> OK



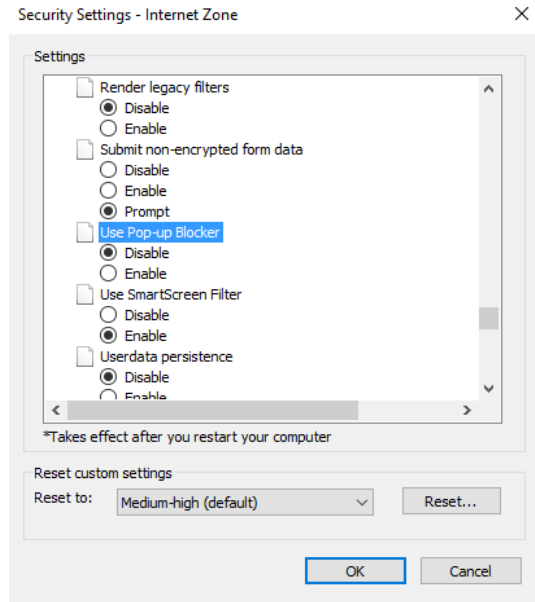
- c. Internet Explorer -> Tools -> Compatibility View Settings -> Add dghindia.gov.in -> OK



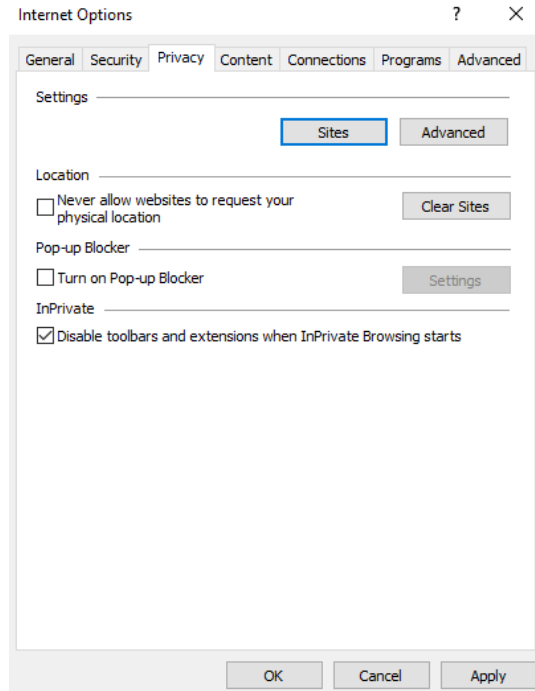
- d. Internet Explorer -> Tools -> Internet Options -> Security -> Trusted Sites -> Add <https://ebidding.dghindia.gov.in> -> OK



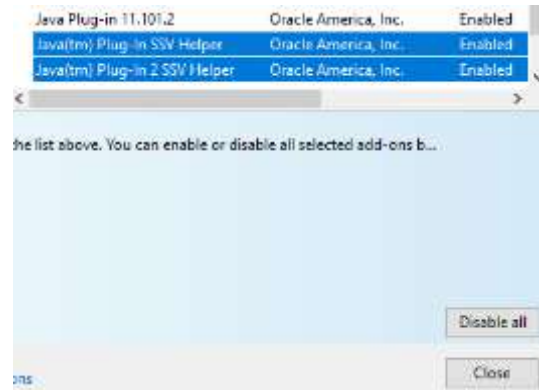
e. Internet Explorer -> Tools -> Internet Options -> Security -> Custom Level -> Press 'U' on your keyboard -> DISABLE Pop Up Blocker -> OK



f. Internet Explorer -> Tools -> Internet Options -> Privacy -> UNTICK Turn On Pop Blocker -> OK



- g. Tools -> Internet Options -> Programs -> Manage add-ons -> Enable all Java Plugins



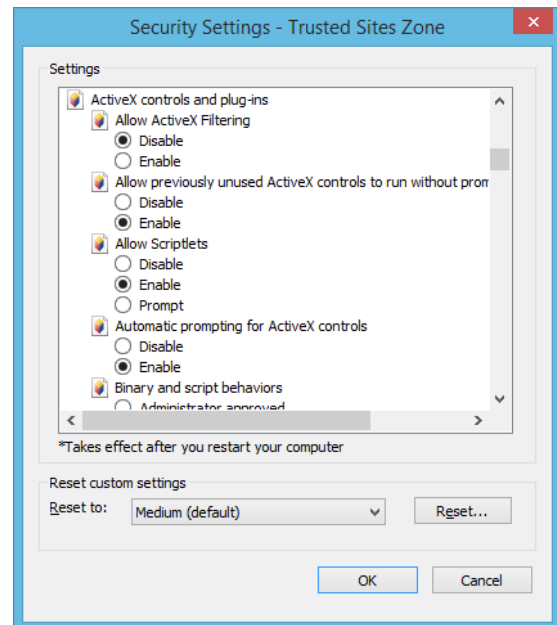
Set the IE security levels as below:

- h. Tools -> Internet Options -> Security -> Custom level:

- Internet: Medium-high (default)
- Trusted sites: Medium (default)

- i. Tools -> Internet Options -> Security -> Custom level -> Internet/Trusted sites:

- Enable the required ActiveX controls and plug-ins



STEP – 2: Java Settings

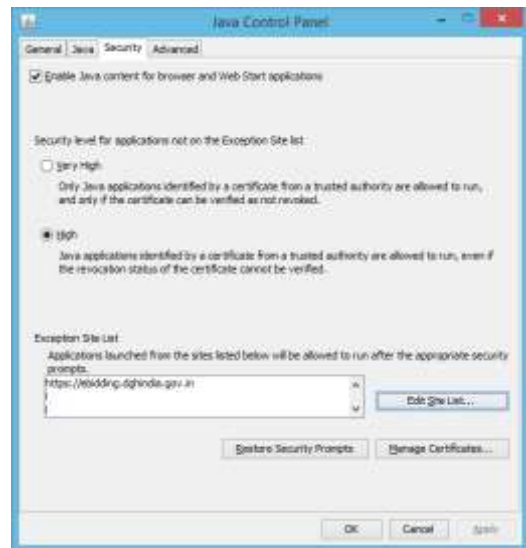
Please configure the JAVA settings as shown below:

a. Installation of Java:

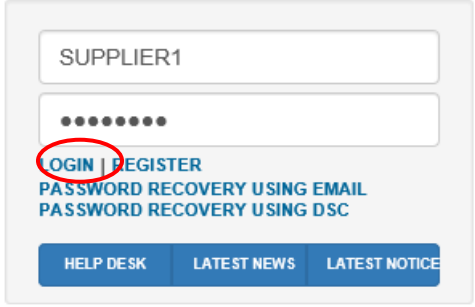
- Visit <https://ebidding.dghindia.gov.in>
- You can download and install JAVA from **Downloads** section

b. Configuration of Java


- Control Panel -> Java -> Security -> Set the Java security level to Medium or High
- Control panel -> Java -> Security -> Edit Site List -> Add -> enter <https://ebidding.dghindia.gov.in> -> Apply -> OK



STEP – 3: Login

Please ensure that Step 1 and Step 2 are successfully completed	
Insert the e-Token (installed) in the USB drive of your system	
Login with the ID and Password already provided	
<p>Signing Certificate Mapping: For first time users or if you Login with your new certificate for the first time, you may receive a message during login process as follows:</p> <p>“Your Certificate is Pending for Approval”: Please contact DGH Admin for the approval of your Signing certificate</p>	
<p>Encryption Certificate Mapping: For first time users or users who have purchased new Encryption Certificate have to map their Encryption certificate:</p> <p>After successful Login using Signing certificate, click Register DSC -> Select “For Encryption” -> click Select Digital Certificate -> select your Certificate and click OK -> click Close to close the certificate information box -> check for the message “Your Digital Certificate xxxxxxxxx has been added successfully” which indicates that you have successfully mapped your Encryption Certificate</p> <p>Also, ensure that both the Signing and Encryption certificates are showing as ACTIVE after the mapping has been done.</p>	

FAQ

<p>A</p>	<p>How to check Windows version?</p> <ul style="list-style-type: none"> ➤ Right Click on My Computer/This PC -> Properties -> Check the Windows Edition 	<p>View basic information about your computer</p> <p>Windows edition _____ Windows 10 Pro © 2016 Microsoft Corporation. All rights reserved.</p> <p>System _____ Processor: Intel(R) Core(TM) i3-5005U CPU @ 2.30GHz Installed memory (RAM): 8.00 GB System type: 64-bit Operating System, x64-based processor Pen and Touch: No Pen or Touch Input is available for this device</p>
<p>B</p>	<p>How to check IE Version?</p> <ul style="list-style-type: none"> ➤ Open Internet Explorer -> Go to Help -> Click About Internet Explorer 	
<p>C</p>	<p>How to check if system is 32/64 Bit?</p> <ul style="list-style-type: none"> ➤ Right Click on My Computer/This PC -> Properties -> Check the System Type 	<p>© 2016 Microsoft Corporation. All rights reserved.</p> <p>System _____ Processor: Intel(R) Core(TM) i3-5005 Installed memory (RAM): 8.00 GB System type: 64-bit Operating System, Pen and Touch: No Pen or Touch Input is</p>

D	<p>Don't have JAVA Installed?</p> <ul style="list-style-type: none"> Visit https://ebidding.dghindia.gov.in You can download and install Java from Downloads section <p>Please Note:</p> <ul style="list-style-type: none"> If your system is of 32 Bit please install only 32 Bit Java If your system is of 64 Bit, please install either 32 Bit Java or 64 Bit Java 											
E	<p>How to buy DSC?</p> <ul style="list-style-type: none"> You may buy Class III DSCs from the following: <table border="1" data-bbox="264 800 846 999"> <thead> <tr> <th>CA</th> <th>Portal</th> </tr> </thead> <tbody> <tr> <td>e-Mudhra</td> <td>www.e-Mudhra.com</td> </tr> <tr> <td>(n)Code</td> <td>www.ncodesolutions.com</td> </tr> <tr> <td>GNFC</td> <td>www.ncodesolutions.com</td> </tr> <tr> <td>Safescrypt</td> <td>www.safescrypt.com</td> </tr> </tbody> </table>	CA	Portal	e-Mudhra	www.e-Mudhra.com	(n)Code	www.ncodesolutions.com	GNFC	www.ncodesolutions.com	Safescrypt	www.safescrypt.com	
CA	Portal											
e-Mudhra	www.e-Mudhra.com											
(n)Code	www.ncodesolutions.com											
GNFC	www.ncodesolutions.com											
Safescrypt	www.safescrypt.com											
F	<p>Not yet registered?</p> <ul style="list-style-type: none"> Please visit https://ebidding.dghindia.gov.in Download the Vendor Registration manual from the Manuals section Follow the guidelines and complete the registration process 											
G	<p>Don't have the Password?</p> <ul style="list-style-type: none"> Please visit https://ebidding.dghindia.gov.in Use any of the following options to generate new password: <ul style="list-style-type: none"> ○ Password Recovery Using Email ○ Password Recovery Using DSC 	<div data-bbox="1013 1346 1495 1409" style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">User ID</div> <div data-bbox="1013 1419 1495 1482" style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">Password</div> <div data-bbox="1013 1493 1414 1577" style="background-color: #f0f0f0; padding: 5px;"> LOGIN REGISTER PASSWORD RECOVERY USING EMAIL PASSWORD RECOVERY USING DSC </div>										

If you still have problems in accessing the system through "<https://ebidding.dghindia.gov.in>" after following the above Guidelines, please contact the **Helpdesk** numbers: **+91-33-66011707**, **+91-33-44091707**.