

Preferred System Setup Guidelines

Document Organization:



Before you start:

1	You should use a PC/Laptop having Windows 7 or Windows 8 or Windows 10 (32 bit or 64 bit)	Windows' 8 Windows 10
	How to check Windows Version?See FAQ (A)	
2	 You should use the following browsers: Internet Explorer (IE) 9 and above Mozilla Firefox Version 44 and above (with IE Tab Add-on) Google Chrome Version 48 and above (with IE Tab Extension) 	0
	steps in IE:	
	 Tools -> Internet Options -> Security -> Custom Level -> Miscellaneous Enable 'Include Local Directory Path' when uploading files to a server' 	
	Please Note: (Microsoft Edge/Safari/Internet Explorer 8 or below etc. are not fully compatible with the system)	
	How to check IE Version?See FAQ (B)	
3	You must have a 32 Bit or 64 Bit System	
	How to check if system is 32/64 Bit?See FAQ (C)	
4	Preferred Java version to be installed: 1.8.0_77 and above (32 bit or 64 bit) – please keep only one version of Java in the system	Java
	Don't have JAVA installed?See FAQ (D)	

5	You must have valid DSC (Digital Signature Certificate) of CLASS III- SHA 2- 2048 BIT (Signing and Encryption component separately)	12
	The e-Token drivers must be installed properly with Root Certificates of Class 3 - SHA2 - 2048 BIT (Signing and Encryption)	
	How to buy DSC?See FAQ (E)	
6	Regional & Language Settings: Set the Regional & Language format in Control Panel to ENGLISH (UNITED STATES)	
7	You must have valid credentials (User ID and Password) to access the system	
	Not yet registered?See FAQ (F)	
	Don't have password?See FAQ (G)	

STEP – 1: Browser Settings

Please configure the Internet Explorer as shown below:

Open Internet Explorer and do the following Settings:	Security Settings - Local Intranet Zone X
	Settings
a. Internet Explorer -> Tools -> Internet Options - > Security -> Custom Level -> Press 'I' on your keyboard twice -> Enable 'Include Local Directory path when uploading files to a server' -> OK	Drag and drop or copy and paste files Disable Disable Prompt Enable MIME Sniffing Disable Enable Include local directory path when uploading files to a server Disable Enable Include local directory path when uploading files to a server Disable Prompt Launching applications and unsafe files Disable Prompt Launching programs and files in an IFRAME Prompt Launching programs and files in an IFRAME NerseNue Nerse
b. Internet Explorer -> Tools -> Internet Options - > Advanced -> Drag to bottom -> Enable Use TLS 1.2, Use TLS 1.0 and Use TLS 1.1 -> OK	Itemet Options ? X Ceneral Security Privacy Content Connections Programs Advanced Settings Settings Senable Enhanced Protected Mode* Senable SmartScreen Filter Send Do Not Track requests to sites you visit in Internet E Wes SS 3.0 Wes TS 1.0 Wes TS 1.1 Wes TS 1.2 Wan about certificate address mismatch* Wen if changing between secure and not secure mode Wan if POST submittal is redirected to a zone that does on Wan if POST submittal is redirected to a zone that does Wan if POST submittal is redirected to a zone that does Wan if POST submittal is redirected to a zone that does Rest Internet Explorer's settings to their default Rest Internet Explorer's settings to their default Rest Net met Explorer's settings to their default Rest Net met Explorer is settings to their default Ot Cancel Met couted d

c. Internet Explorer -> Tools -> Compatibility View Settings -> Add <u>dghindia.gov.in</u> -> OK	Compatibility View Settings Add this website:
d. Internet Explorer -> Tools -> Internet Options - > Security -> Trusted Sites -> Add https://ebidding.dghindia.gov.in -> OK	Learn more by reading the Internet Explorer privacy statement Close Trusted sites You can add and remove websites from this zone. All websites in this zone will use the zone's security settings. Add this website to the zone:
	Websites: https://ebidding.dghindia.gov.in Remove Require gerver verification (https:) for all sites in this zone

e. Internet Explorer -> Tools -> Internet Options - > Security -> Custom Level -> Press 'U' on your keyboard -> DISABLE Pop Up Blocker -> OK	Security Settings - Internet Zone X Settings Render legacy filters Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable Disable D
f. Internet Explorer -> Tools -> Internet Options - > Privacy -> UNTICK Turn On Pop Blocker -> OK	OK Cancel Internet Options ? General Security Privacy General Security Privacy Content Connections Programs Advanced Location
	OK Cancel Apply

g. Tools -> Internet Options -> Programs -> Manage add-ons -> Enable all Java Plugins	Java Plug-in 11.101.2 Oracle America, Inc. Enabled Java(tm) Plug-in SSV Helper Oracle America, Inc. Enabled Java(tm) Plug-in 2 SSV Helper Oracle America, Inc. Enabled < >> Me list above. You can enable or disable all selected add-ons b
	Disable all Close
Set the IE security levels as below: h. Tools -> Internet Options -> Security -> Custom level: Internet: Medium-high (default) Trusted sites: Medium (default) 	
 i. Tools -> Internet Options -> Security -> Custom level -> Internet/Trusted sites: Enable the required ActiveX controls and plug-ins 	Security Settings - Trusted Sites Zone Settings Image: ActiveX controls and plug-ins Image: ActiveX Filtering Image: Disable Image: Allow ActiveX Filtering Image: Disable Image: Allow Scriptlets Image: Disable Image: Disable

STEP – 2: Java Settings

Please configure the JAVA settings as shown below:

 a. Installation of Java: Visit <u>https://ebidding.dghindia.gov.in</u> You can download and install JAVA from Downloads section 	
 b. Configuration of Java Control Panel -> Java -> Security -> Set the Java security level to Medium or High Control panel -> Java -> Security -> Edit Site List -> Add -> enter https://ebidding.dghindia.gov.in -> Apply -> OK 	Insurg Control Panel Image Control Panel

STEP – 3: Login

Please ensure that Step 1 and Step 2 are successfully completed	
Insert the e-Token (installed) in the USB drive of your system	
Login with the ID and Password already provided	SUPPLIER1 OGIN DEGISTER PASSWORD RECOVERY USING EMAIL PAS SWORD RECOVERY USING DSC HELP DESK LATEST NEWS LATEST NOTICE
Signing Certificate Mapping: For first time users or if you Login with your new certificate for the first time, you may receive a message during login process as follows: "Your Certificate is Pending for Approval": Please contact DGH Admin for the approval of your Signing certificate	
Encryption Certificate Mapping: For first time users or users who have purchased new Encryption Certificate have to map their Encryption certificate: After successful Login using Signing certificate, click Register DSC -> Select "For Encryption" -> click Select Digital Certificate -> select your Certificate and click OK - > click Close to close the certificate information box -> check for the message "Your Digital Certificate xxxxxxxx has been added successfully" which indicates that you have successfully mapped your Encryption Certificate	
Also, ensure that both the Signing and Encryption certificates are showing as ACTIVE after the mapping has been done.	

FAQ

Α	How to check Windows version?	View basic information about your computer
	Right Click on My Computer/This PC -> Properties -> Check the Windows Edition	Windows edition Windows 10 Pro © 2016 Microsoft Corporation. All rights reserved. System Processor: Intel(R) Core(TM) i3-5005U CPU @ 2./ Installed memory (RAM): 8.00 GB System type: 64-bit Operating System, x64-based r Pen and Touch: No Pen or Touch Input is available fo
В	How to check IE Version?	About Internet Explorer X
	Open Internet Explorer -> Go to Help -> Click About Internet Explorer	Internet Version: 11.1066.14393.0 Update Versions: 11.0.41 (KB4014661) Product ID: 00150-20000-00003-AA459 Image: State of the intervent of the interv
С	How to check if system is 32/64 Bit?	© 2016 Microsoft Corporation. All rights reserved.
	Right Click on My Computer/This PC -> Properties -> Check the System Type	System Intel(R) Core(TM) i3-5005 Installed memory (RAM): 8.00 GB System type: 64-bit Operating System, Pen and Touch: No Pen or Touch Input is

D	Don't have JAVA Ins	stalled?		
	 Visit <u>https://ebidding.dghindia.gov.in</u> You can download and install Java from Downloads section 			
	 Please Note: If your system is of 32 Bit please install only 32 Bit Java If your system is of 64 Bit, please install either 32 Bit Java or 64 Bit Java 			
E	How to buy DSC?			
	 You may buy 	Class III DSCs from the follow	wing:	
	СА	Portal		
	e-Mudhra	www.e-Mudhra.com		
	(n)Code	www.ncodesolutions.com		
	GNFC	www.ncodesolutions.com		
	Safescrypt	www.safescrypt.com		
F	 Not yet registered? Please visit h Download th the Manuals Follow the registration p 	nttps://ebidding.dghindia.gov ne Vendor Registration man section guidelines and comple process	<u>v.in</u> ual from ete the	
G	Don't have the Pass	word?		User ID
	 Please visit <u>https://ebidding.dghindia.gov.in</u> Use any of the following options to generate new password: Password Recovery Using Email Password Recovery Using DSC 		Password LOGIN REGISTER PASSWORD RECOVERY USING EMAIL PASSWORD RECOVERY USING DSC	

If you still have problems in accessing the system through "<u>https://ebidding.dghindia.gov.in</u>" after following the above Guidelines, please contact the <u>Helpdesk</u> numbers: <u>+91-33-66011707</u>, <u>+91-33-44091707</u>.